

**Henry Vilas Zoo  
702 South Randall Avenue  
Madison WI 53715**

**May 13<sup>th</sup>, 2008**

**Mr. Tim Bolhus  
Sales Manager  
Pellitteri Waste Systems  
7035 Raywood Rd  
Madison, WI 53713**

**Dear Mr. Bolhus;**

**Pellitteri Waste Systems is an important part of Henry Vilas Zoo's support team. Your attention to detail, respect for our protocols and understanding that our more than 600,000 annual visitors rely on a safe and clean environment is greatly appreciated and valued.**

**Thanks for all the excellent service.**

**Jim Hubing  
Zoo Director**